



State of Illinois
Department of Human Services

Human Services



DIVISION OF DEVELOPMENTAL DISABILITIES

The Division of Developmental Disabilities provides quality, outcome-based, person-centered services and supports for people with developmental disabilities and their families. The system of Illinois services and supports is focused on enhancing opportunities for individuals to make real choices in their lives and receive appropriate, accessible, prompt, efficient and life-spanning services. The Division of Developmental Disabilities is committed to implementing this system in full partnership with the people it serves. These services and supports are strongly monitored to ensure individual progress, quality of life and safety.

HOW TO APPLY FOR SERVICES AND SUPPORTS:

You, your primary caregiver or legal representative must first meet with an Independent Service Coordination (ISC) agency in your area. ISC agencies, also known as Pre-Admission Screening/Independent Service Coordination (PAS/ISCs) agencies, are the “front doors” to Illinois’ state-funded service system. You, your primary caregiver or legal representative will meet face-to-face with a pre-admission screener to see if you are potentially eligible for services and fill out a Prioritization of Urgency of Need for Services (PUNS) enrollment form with information about your current or future need for services.

Your information and urgency of need for services will be added to the PUNS database. PUNS is the state’s central registry of persons with developmental disabilities who are waiting for services. It is used by the Division of Developmental Disabilities to authorize individuals for services and supports as funding becomes available.

You can find the PAS/ISC agency closest to you by using the office locator feature on the department’s web site (<http://www.dhs.state.il.us/page>) or by calling the Developmental Disabilities helpline at 1-888-DDPLANS or 1-888-337-5267 or 1-866-376-8446 (TTY).

HERE ARE THE SERVICES AND SUPPORTS YOU MAY APPLY FOR:

- **Residential Living Arrangements –**
Services and supports for adults and children with developmental disabilities in homes with staff available to support them 24 hours a day.
- **In-Home Supports –**
Services and supports to help adults and children with developmental disabilities live more independently in their own homes.
- **Day Services –**
Skills training or job coaches provided to help adults with developmental disabilities succeed in the workplace.
- **Other Support Services –**
Based on the availability of funding, adults and children already receiving services may be provided other services and supports such as:
 - Adaptive Equipment
 - Speech and Language Therapy
 - Occupational Therapy
 - Physical Therapy, Behavior Therapy
 - Respite Care

For more information call or visit your local Illinois Department of Human Services office.

If you have questions about any Illinois Department of Human Services (IDHS) program, call or visit your local IDHS office. We will answer your questions. If you do not know where your local IDHS office is or if you are unable to go there, you may call the automated helpline 24 hours a day at:

1-800-843-6154 (Voice)

1-800-447-6404 (TTY)

You may speak to a representative between:

8:00 a.m. - 5:30 p.m.

Monday - Friday (except state holidays)

For answers to your questions, you may also write:

Illinois Department of Human Services
Bureau of Customer Support and Services
100 South Grand Avenue East
Springfield, Illinois 62762

Visit our web site at:

www.dhs.state.il.us



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